

## TERMS AND CONDITIONS

### Easter Campaign – Let's Just Go Win!

**Spend R750 or more at Shell, swipe your V+ rewards card 3 times and stand a chance to win R20 000 in cash.**

**12 March 2024 – 14 July 2024**

1. The terms and conditions set out below ("Terms and Conditions") apply to the **Easter Campaign** ("Promotion") that is organised and administered by **MiniPOS** (Pty) Ltd ("MiniPOS" or "Promoter" or "us" or "we") in partnership with Shell Downstream South Africa exclusively for V+ rewards members transacting at Shell participating sites.
2. **MiniPOS** is a company incorporated in South Africa with a registration number: 014/250994/07, and whose registered office is situated at Fairland, Gauteng, RSA.
3. These Terms and Conditions will prevail in the event of any conflict or inconsistency with any other communications sent to you by us, including advertising or promotional materials. Prize redemption instructions are deemed to form part of the Terms and Conditions and by entering this Promotion all participants will be deemed to have accepted and shall be bound by these Terms and Conditions. This version of the Terms and Conditions applies to participants in the Republic of South Africa.
4. We have a duty, in terms of the Consumer Protection Act, No 68 of 2008 ("CPA") to point out certain important provisions in these Terms and Conditions to you. The clauses which contain these important provisions and the reasons why they are important are set out below. It is very important that you read all these clauses carefully.
5. The Promotion is only valid in South Africa and is open to South African residents and South African citizens only. Participants must be in possession of a valid identity document or passport and must be aged 18 (eighteen) years or over.
6. By participating or entering this Promotion, participants will be deemed to have accepted and be bound by these Terms and Conditions, which are interpreted and construed in accordance with the laws of the Republic of South Africa.
7. **Entry Mechanics or How to Enter**
  - 7.1. To enter the Promotion and stand a chance to win a prize, participants must:
  - 7.2. Be a registered V+ rewards member.
  - 7.3. Swipe your V+ card for the transaction to be deemed valid.
  - 7.4. Spend R750 or more on fuel or other in-store products, swipe your V+ Rewards Card, and stand a chance to be one of 100 lucky winners to win R20,000 in cash! Purchases over R100 in-store will give you double entry to the draw, increasing your chances of winning big. Don't miss out on this incredible opportunity to win with every purchase.
  - 7.5. V+ members will earn an additional entry to the draw for every R750 or more spent after the minimum of 3 (three) qualification spend of R750 has been achieved within the 4-week promotional; cycle. ( i.e R750 x 4 = 2 entries to the draw; R750 X 5 = 3 entries to draw etc).
8. **Promotional Prizes and Draws:**
  - 8.1. Stand a chance to be 1 of 100 customers to win R20 000 in cash, as defined in clause 7.4.
  - 8.2. Images displayed on the Promotion are for illustrative purposes only.

- 8.3. The customers will earn R0.15 per litre on fuel, and 0.5% on selected items in the Shell Select store (V+ rewards programme Ts & Cs apply).
- 8.4. The participants accept the prize(s) at their own risk. In the event of unforeseen circumstances, the promoters reserve the right to substitute the prize with a prize of the same or greater value.
- 8.5. The Promotion will run from 12 March 2024 until 14 July 2024. No transactions received before (12 March 2024) at 00:00 and after (14 July 2024) at 23:59 will be accepted.
- 8.6. The winners of the prizes will be drawn no later than the draw date in the table below (Table 8.8). The draw will be conducted electronically by third parties and MiniPOS and Shell auditors. The first draw will take place on the 18<sup>th</sup> of April 2024.
- 8.7. The winner will be notified telephonically on the number that is registered to their V+ loyalty card within a reasonable period after the draw. If MiniPOS is unable to reach any participant whose name was drawn after 3 (three) telephone calls, such participant will be disqualified, and a draw of a replacement winner shall take place in the same manner as the first draw.
- 8.8. Promotional cycles, draw dates & winner announcements

Promotional Cycle	Cycle Periods	Draw Date	Announcement Date
Cycle 1	12 March 2024 – 11 April 2024	18 April 2024	3 May 2024
Cycle 2	12 April 2024 – 11 May 2024	17 May 2024	31 May 2024
Cycle 3	12 May 2024 – 11 June 2024	5 July 2024	30 July 2024
Cycle 4	12 June 2024 – 14 July 2024	19 July 2024	31 July 2024

## 9. Prize Draw, Winner announcement and Claims

- 9.1. One hundred winners will be drawn for the Easter Campaign, 33 winners in the first cycle, 33 winners in the second cycle, 17 winners in the third cycle and 17 winners in the last cycle.
- 9.2. R20 000 will be deposited or transferred to a winner's bank account after the verification process has been completed.
- 9.3. All qualifying customers will be entered into a randomly generated draw in the presence of an independent auditor appointed by Shell.
- 9.4. Winners will be contacted telephonically on the number registered on the V+ Rewards Programme.
- 9.5. MiniPOS reserves the right to contact a substitute for the winner if the winner cannot be reached after a reasonable number of attempts.
- 9.6. The judges' decision is final, and no correspondence will be entered into.
- 9.7. Ensure that the mobile number is linked to the registered V+ card used for the transaction
10. Please note that the Promotion is exclusively available at participating V+ Shell Service Stations.
11. Please note that V+ rewards for in-store purchases are linked to and exclusively available at selected Shell Service Stations.
12. V+ rewards are not acquired on purchases of carwash, lubricants, tobacco, gas, airtime, bus tickets, lottery services, electricity, and other municipal services.
13. The Promoters may in their sole discretion amend these Terms and Conditions at any time, without notice, and such amendment(s) shall be deemed to have taken effect from the date of publication of the revised terms and conditions on the MiniPOS website that can be found on <https://www.V-plus.co.za/>
14. No responsibility will be accepted by the Promoter, its associated companies (directors, officers, and employees) agents and suppliers, for any prizes which are lost, delayed, corrupted, damaged, misdirected or incomplete or cannot be redeemed for any technical reason, delivery or other reasons.

15. As far as the law allows, all Participants indemnify the Promoter, its associated companies (directors, officers, and employees) agents and suppliers, against any / all claims for any loss or damages, whether direct, indirect, consequential, or otherwise, arising from any cause whatsoever connected to or arising from their participation in any way in this Promotion and/or any receipt of and/or use of a prize.
16. Participation in the Promotion constitutes acceptance of the Terms and Conditions, and participants agree to abide by the rules and participants hereby warrant that all information submitted to the Promoter is true, current, and complete.
17. As far as the law allows, all warranties and representations in relation to the Promotion not set out in these Terms and Conditions (whether express, implied, or tacit) are hereby excluded.
18. MiniPOS has the discretion to award a prize subject to the availability of stock. MiniPOS's decision in this respect is final and no further correspondence concerning the Promotion or prizes will be entered.
19. Participation in this promotion is not open to (i) any director, member, partner, employee, agent of, consultant to, employees' agencies, sales agents/merchandisers, packaging suppliers, lessee of, sub-lessee of, (employee of such lessee/sublessee), or anyone associated with or affiliated to Shell and (or) MiniPOS via any direct/indirect brand affiliation or otherwise, and (ii) such prohibition extends to any spouse, life partner, parent, child, siblings, business partner or associate of such persons listed in (i).
20. MiniPOS and the "promoter" Shell may publish the winner(s) name(s) or image (s) in any advertising and Promotional material or digital media for this Promotion and any other future promotions provided that the winner(s) has given his/her consent to Shell. Should the winner(s) consent to the use of his/her name or image in any advertising and promotional material or digital media for this Promotion and any other future promotions, he/she will have no claim to any compensation or payment in respect of the use of his/her name or image.
21. MiniPOS internal auditors are the appointed auditors for this Promotion. MiniPOS reserves the right to appoint external auditors in its sole discretion and for any reason whatsoever.
22. As far as the law allows, the Promoter shall only be responsible for those costs which these Terms and Conditions expressly say that the Promoter will pay. The participant is responsible for (i) all applicable local taxes and fees; and (ii) all other costs incurred by it, or arising directly or indirectly from, the participant's participation in the Promotion, or from the acceptance, receipt, use or enjoyment of any Prize. Without limiting the rest of this clause 24, the participant will be responsible for the cost of submitting proof of purchase and entering the Promotion, and any data charges that apply, as per the tariff rates charged by the participant's mobile network provider.
23. MiniPOS reserves the right to amend, modify, change, postpone, suspend or cancel this Promotion and any prize which are not subject to terms of redemption, or any aspect thereof, without notice at any time, for any reason which Shell reasonably deems necessary. In the event that the prize is not available despite the Promoter's reasonable endeavours to procure the prize, the Promoter reserves the right to substitute prizes of equal value.
24. MiniPOS reserves the right to terminate the Promotion immediately and without notice. In the event of such termination, as far as the law allows, all participants acknowledge that they will have no recourse against the Promoter, its associated companies (directors, officers and employees) agents and suppliers, in respect thereof.
25. To the fullest extent permitted by law, neither MiniPOS nor their partners or agents supporting the Promotion shall be responsible for any loss, damage or injury whatsoever suffered by any participant or winner (including but not limited to any direct, indirect, consequential, special, punitive or incidental loss or damages) or for any personal injury (whether physical or mental) suffered or sustained by the winner as a result of or in connection with the Promotion or the acceptance, use or application of the prize.
26. All participants and the winners, as the case may be, indemnify the MiniPOS and their partners or agents

supporting the Promotion

, their advertising agencies, advisers, nominated agents and suppliers, its affiliates and/or associated companies against any and all claims of any nature whatsoever arising out of and/or from their participation in any way whatsoever in this Promotion (including, as a result of any act or omission, whether as a result of negligence, misrepresentation, misconduct or otherwise on the part of MiniPOS ).

27. As far as the law allows the Promoter, its associated companies (directors, officers and employees) agents and suppliers, shall not be responsible for a participant's failure to access the Promotion for any reason whatsoever including, by way of example only, as a consequence of communications or network failures.
28. If any provision of these terms and conditions is found to be invalid or unenforceable by any court of competent jurisdiction, then that provision shall be severed from these Terms and Conditions and shall not affect the validity or enforceability of any remaining provisions.
29. For all queries in respect of this Promotion, please contact the V+ Rewards Call Centre during office hours (08H30 –16H00) on 031 001 3390 or via email at [info@v-plus.co.za](mailto:info@v-plus.co.za).
30. Participants acknowledge that MiniPOS may collect, store and use (but not share) any personal information obtained by Shell for communication or statistical purposes. The processing of such personal information shall be subject to Shell's Privacy Policy which can be found at <https://www.V-plus.co.za/privacy.html>. MiniPOS will only collect personal information to fulfil the purpose for which it was collected or as required by applicable laws and regulations. MiniPOS will not use your personal information for a different purpose or allow third parties to use or collect your personal information without first obtaining a participant's consent.